### MOBRIDGE REGIONAL HOSPITAL AND CLINICS

### FINANCIAL ASSISTANCE- PLAIN LANGUAGE SUMMARY

# **Financial Assistance Offered**

Mobridge Regional Hospital and Clinic's mission is to provide Professional Care with a Personal Touch. As part of this mission, Mobridge Regional Hospital and Clinics offers financial assistance through its Financial Assistance Policy to patients unable to pay for emergency or medically necessary care.

# **Eligibility Requirements and Assistance Offered**

Eligibility for financial assistance is based on multiple factors, including condition and care required, insurance coverage or other sources of payment (including personal injury claims), income (Federal Poverty Level guidelines used to determine the amount of financial assistance offered), family size, assets.

Patients must comply with the application process, including submitting tax returns, bank statements, and pay stubs, as well as completing the application process for all available sources of assistance, including medical assistance.

# How to Apply for Assistance

The patient or any person involved in the care of the patient, including a family member or provider, can express financial concerns during the patient's care. The patient or responsible part will then be encouraged to complete a Financial Assistance Application.

Financial assistance is limited to medical care provided at Mobridge Regional Hospital and Clinics. Mobridge Regional Hospital and Clinics will uphold the confidentiality and dignity of each patient, and any information submitted for consideration of financial assistance will be treated as protected health information under the Health Insurance Portability and Accountability Act (HIPPA).

# Where to Obtain Copies

Mobridge Regional Hospital and Clinic's Financial Assistance Policy and Application are available free of charge by contacting our Patient Financial Services at 1-605-845-3692 and requesting a copy by mail. The policy and application are also available online at <a href="http://www.mobridgehospital.org/patients-and-visitors/pay-a-bill/financial-assistance/">http://www.mobridgehospital.org/patients-and-visitors/pay-a-bill/financial-assistance/</a> for downloading and printing. Copies of the policy and application are also available at Admissions and the Business Office, as well as the Emergency Department.

# **Contact for Information and Assistance**

Additional information about the Financial Assistance Policy and assistance with the application process can be obtained from Patient Financial Service

# Online at <a href="http://www.mobridgehospital.org/patients-and-visitors/pay-a-bill/financial-assistance/">http://www.mobridgehospital.org/patients-and-visitors/pay-a-bill/financial-assistance/</a>

You may also call the patient accounts specialist at 1-605-845-8237 or visit our Business Office.

# No More Than Amount Generally Billed (AGB)

A patient determined to be eligible for financial assistance may not be charged more than the amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care. If you have any questions about the amounts generally billed, please contact Darlene at 605-845-8237 or e-mail at Darlene.semmens@commonspirit.org.