

Spring 2025

## MRH&C By The Numbers – 2024

It is our honor and privilege to provide a remarkable amount of essential care every year.

### Critical Care



#### EMERGENCIES

We handled  
**4,997**  
Emergency Department  
visits.



#### TRAUMAS

Some Emergency Department visits are for life-threatening emergencies such as car accidents, serious falls, and other injuries. We cared for

**87**  
trauma patients.



#### AMBULANCE RUNS

Including both 911 calls and patient transfers, our four ambulances and crews conducted

**955**  
ambulance runs.

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## We Treat Pregnant and Laboring Moms with Special Care (Babies, Too!)

MRH&C is an amazing resource for pregnant moms and newborns throughout the greater Mobridge area, said family physician Matthew Schaffer, DO, who has been providing OB care and delivering babies for more than a decade.

“Before joining MRH&C in 2017, I worked for multiple hospital systems, some in large cities,” Dr. Schaffer said. “The OB care we provide here at Mobridge Regional Hospital and our surrounding clinics is remarkably high quality.”

As proof, Dr. Schaffer points to the comprehensive prenatal care available at all four clinics (including ultrasounds at **X** locations), the experienced labor and delivery nurses, the new and well-equipped delivery suites at Mobridge Regional Hospital, the full range of pain-management choices, the C-section



Dr. Matthew Schaffer is one of 6 physicians and midwives who provide prenatal care at all MRH&C clinics and deliver babies at Mobridge Regional Hospital.

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John Ayoub, CEO

## Letter from John

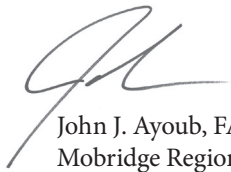
At Mobridge Regional Hospital & Clinics, our mission has always been to provide high quality healthcare services in a compassionate and professional manner for people throughout the region. This edition of our newsletter highlights just how deeply we serve our community, sharing key statistics from the past year that reflect the volume, depth, and breadth of our services.

From emergency visits and surgeries to laboratory tests and diagnostic imaging scans, we remain committed to ensuring that every individual who needs care has access to it right here in our community.

One of the ways we are expanding access is through the dedication of our incredible providers. This month, we are proud to highlight Dr. Matthew Schaffer, who has been delivering essential obstetrical services to families in both east and west river communities. He is one of our incredible team members bringing expert care closer to home, helping expectant mothers receive the support they need without unnecessary travel burdens.

We are also excited to introduce innovative technology that will enhance the patient experience, including rolling out a self check-in system that will allow patients to check in before arrival or on-site using smartphones or tablets. This system will also enable patients to update their personal information at their convenience. Looking ahead, we plan to expand these features to include self-scheduling from our website and improved payment options, making it even easier to access the care you need.

Every step we take is focused on serving you—our friends, neighbors, and families. Thank you for trusting us with your care.



John J. Ayoub, FACHE, Chief Executive Officer  
Mobridge Regional Hospital & Clinics

## Mobridge Regional Hospital & Clinics

Mobridge Regional Hospital  
1401 10th Avenue West, Mobridge, SD  
605-845-3692

Mobridge Medical Clinic  
1309 10th Avenue West, Mobridge, SD  
605-845-3692

Prairie Sunset Village – Assisted Living  
and Senior Housing  
1320 West Grand Crossing  
Mobridge, SD  
605-845-8193

Community Health & Visiting Nurse  
Service  
111 2nd St. East, Mobridge, SD  
605-845-8127

Selby Medical Clinic  
4401 Main St, Selby, SD  
605-649-9999

West Dakota Health Center  
906 Main Street, Timber Lake, SD  
605-865-3258 (MT)

West River Health Clinic  
103 1st Avenue East, McLaughlin, SD  
605-823-4253 (MT)

## We Treat Pregnant and Laboring Moms with Special Care

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care when needed, the extra-attentive labor and postpartum care, and the close follow-up care after discharge.

“We refer patients with high-risk pregnancies to facilities with more specialized care and NICUs,” Dr. Schaffer said, “but for most moms and babies, MRH&C is really a wonderful choice. We always do whatever it takes to keep our moms and babies happy and healthy.”

## Please Share This with Pregnant Moms

Dr. Schaffer also wants the community to know that prenatal care is available at MRH&C for all patients—regardless of age, family circumstances, behavioral health issues, insurance coverage, or ability to pay.

“We have open access to care,” he said. “Sometimes pregnant patients in our region don’t come to our clinics for prenatal care because they lack insurance, may be using substances, are victims of abuse, have transportation issues, or are experiencing other life challenges. But this is a safe, confidential space. We’re here to provide respectful care to all.”

It’s important for pregnant women to seek prenatal care as early as possible in their pregnancies, Dr. Schaffer said. Early, consistent care helps ward off complications like preterm birth, low birth weight, and maternal hypertension. It also establishes a patient-provider relationship and health history. That way, when it’s time for the laboring mom to come to Mobridge Regional Hospital for delivery, any risk factors and care preferences are already known.

“If you’re pregnant and live in the Mobridge, McLaughlin, Selby, Timber Lake, or surrounding areas, the OB team at MRH&C is here for you,” Dr. Schaffer said.

## TELECOUNSELING

Our three mental health providers conducted

**728** counseling sessions.

## BLOOD TRANSFUSIONS

Some patients require routine blood transfusions to help treat illnesses such as cancer, and others need emergency blood transfusions after an injury. We conducted



**192** blood transfusions.

## PT/OT VISITS

We provided

**7,250**



**Physical Therapy and Occupational Therapy** patient sessions, including 1,130 visits to Mobridge-Pollock schools.

## CARDIOPULMONARY REHAB



We conducted

**827**

**patient rehab visits**

to help improve quality of life for conditions such as COPD and heart failure.

**4 CLINICS**  
**73 PATIENTS A DAY**

Our four clinics handled

**18,869** patient visits.

## IMAGING

Including X-rays, mammograms, ultrasounds, CT scans and MRIs, we did

**9,051**



**imaging studies.**



## OUR PROVIDERS

Including Nurse Practitioners, Physician Assistants and Certified Registered Nurse Anesthetists,

we have **19** providers.

10 are M.D.s or D.O.s.

## BABIES!

We were privileged to deliver



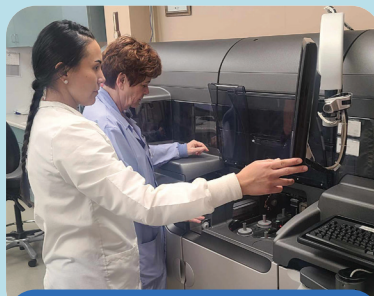
**57** babies.

We routinely handle both vaginal deliveries and C-sections. Our new Labor and Delivery suites opened in January 2024!

## EKGs

We performed

**1,499** EKGs.



## LAB TESTS

We did

**56,248** lab tests.

## HOSPITAL PATIENT DAYS

**2,040**



## SURGERIES

We have a general surgeon on staff and eight visiting specialty surgeons. Together they completed

**294** surgeries.

The most common surgeries at MRH&C are in Orthopedics (such as joint scopes), ENT (such as ear tubes), Podiatry, Ophthalmology (such as cataracts), and General (such as gallbladder removal and appendectomies).



## OUR PEOPLE

We employ

**225** people.

Our annual payroll is over

**\$14.9** million.

We're the largest employer in the five counties we serve.

## ECONOMIC IMPACT

Much of MRH&C's \$13.5 million payroll is spent locally, supporting



**\$24** million in economic activity

and 119 additional jobs in our community.



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## UPCOMING EVENTS & CLASSES



### Healthcare Provider CPR Class

May 3, June 2, July 7 • 1 - 3 p.m.

Dr. Ben and Audrey Henderson Conference Room

### Babysitter CPR Class

June 3, June 17 • 10 a.m. - 12 p.m.

Dr. Ben and Audrey Henderson Conference Room

### Instructor CPR Class

June 16 • 9 a.m. - 12 p.m.

Dr. Ben and Audrey Henderson Conference Room



### Heartsavers CPR & AED Class

May 12, June 9, July 14 • 1 - 4 p.m.

Dr. Ben and Audrey Henderson Conference Room

Call 605-845-8163 to register.



### Senior Yoga

Mondays and Thursdays

10:30 - 11:00 a.m.



### Senior Strength & Balance for Life

Tuesdays and Fridays

10:30 - 11:15 a.m.

Classes are held at Mobridge Senior Citizen Center. Class times and schedule are subject to change.



### MRH Foundation Golf Tournament

Fall 2025

Oahe Hills Golf Course

## Mission

The mission of Mobridge Regional Hospital & Clinics is to provide high quality healthcare services in a compassionate and professional manner for people throughout the region.

## Vision

Become one of America's finest rural healthcare providers.

## Values

Integrity

Compassion

Collaboration

Excellence

[www.mobridgehospital.org](http://www.mobridgehospital.org)

[www.facebook.com/MobridgeRegionalHospital](https://www.facebook.com/MobridgeRegionalHospital)

Mobridge Regional Hospital & Clinics does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, religion, color, national origin, gender, sexual orientation, age, military status, disability, genetic information, ability to pay, or on any other basis that would be in violation of any applicable federal, state, or local law. For a full non-discrimination statement, visit: [mobridgehospital.org/patients-and-visitors/pay-a-bill/non-discrimination-and-privacy-policy](http://mobridgehospital.org/patients-and-visitors/pay-a-bill/non-discrimination-and-privacy-policy).