

HEALTH BRIDGE

It's about life, it's about you

Spring 2024

MRH&C **By The Numbers – 2023**

It is our honor and privilege to provide a remarkable amount of essential care every year.

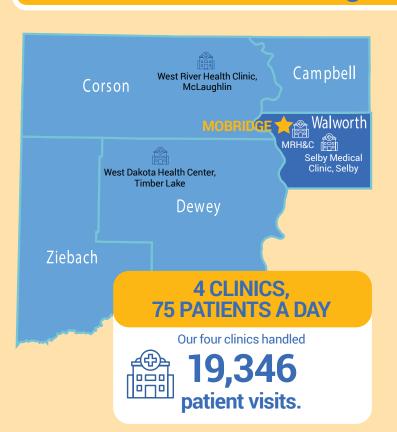
"People are often surprised at the volume of care we provide," said John J. Ayoub, MRH&C Chief Executive Officer. "Our hospital and clinics are very busy places, and our staff and physicians do phenomenal work. If you need medical care, you'll find that we do many things and do them exceptionally well—right here in Mobridge."

All numbers shown are for care delivered during our last full fiscal year, October 1, 2022, through September 30, 2023.



We're proud to have been named a **Top 100 Critical Access Hospital** for the fourth consecutive year!

The Big Picture





Mobridge City Population

3,300

Total Service Area
Population

18,477

MRH&C is the largest medical facility for more than 100 miles in all directions. We are also the only facility in this area that offers OB and surgical services.

CONSTRUCTION

Most of our **30,000**

square foot addition

is now ope

Take a virtual tour here



CEO Update



John Ayoub, CEO

Letter from John

I always appreciate getting feedback when new issues of our community newsletter are mailed out. Interestingly, I always get the greatest number of comments regarding our "By the Numbers" issues. Based on the comments, there are lots of folks who enjoy and appreciate knowing the size and scope of the services we provide.

We are grateful for the profound faith and trust that so many have placed in the care team of Mobridge Regional Hospital & Clinics! We will continue to do everything in our power to persistently seek improvement, striving to be better today than we were yesterday. I want you to know that we work diligently to improve so we will always be prepared to provide the care that is needed, regardless of the situation. The team is available 24 hours a day, seven days a week, strengthening the safety net to ensure anyone who needs care is able to receive it.

Our award-winning team provides personalized and specialized care in a manner you can be proud of. If you are one of the many who put your trust in our team, I want to say thank you and let you know that our people work hard to validate your choice. If you are not, I encourage you to give us the opportunity to earn your trust and confidence. We will be here if you need us, providing high-quality healthcare services in a compassionate and professional manner for people throughout the region.

John J. Ayoub, FACHE, Chief Executive Officer Mobridge Regional Hospital & Clinics

Mobridge Regional Hospital & Clinics

Mobridge Regional Hospital 1401 10th Avenue West, Mobridge, SD 605-845-3692

Mobridge Medical Clinic 1309 10th Avenue West, Mobridge, SD 605-845-3692

Prairie Sunset Village - Assisted Living and Senior Housing 1320 West Grand Crossing Mobridge, SD 605-845-8193

Walworth Co. Community Health & **Visiting Nurse Service** 111 2nd St. East, Mobridge, SD 605-845-8127

Selby Medical Clinic 4401 Main St, Selby, SD 605-649-9999

West Dakota Health Center 906 Main Street, Timber Lake, SD 605-865-3258 (MT)

West River Health Clinic 103 1st Avenue East, McLaughlin, SD 605-823-4253 (MT)



EMERGENCIES

We handled

Emergency Department visits.



TRAUMAS

Some Emergency Department visits are for life-threatening emergencies such as car accidents, serious falls, and other injuries. We cared for

trauma patients.



AMBULANCE RUNS

Including both 911 calls and patient transfers, our four ambulances and crews conducted

ambulance runs.

Of patients seen in our Emergency Department, we cared for 94% in-house without transfer.



Our three mental health providers

conducted counseling **SESSIONS** in their first 8 months.

BLOOD TRANSFUSIONS

Some patients require routine blood transfusions to help treat illnesses such as cancer, and others need emergency blood transfusions after an injury. We conducted



220 blood transfusions.

PT/OT VISITS

We provided



Physical Therapy and Occupational Therapy patient sessions, including 880

visits to Mobridge-Pollock schools.

CARDIOPULMONARY REHAB



We conducted

patient rehab visits

to help improve quality of life for conditions such as COPD and heart failure.

IMAGING

Including X-rays, mammograms, ultrasounds, CT scans and MRIs, we did

> 8,967 imaging studies.



OUR PROVIDERS

Including Nurse Practitioners, Physician Assistants and Certified Registered Nurse Anesthetists,

we have providers.

Nine are M.D.s or D.O.s.

BABIES!

We were privileged to deliver



D babies.

We routinely handle both vaginal deliveries and C-sections. Our new Labor and Delivery suites opened in January 2024!

EKGs

We performed

1,241 EKGs.





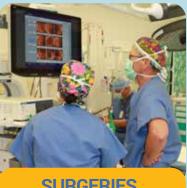
LAB TESTS

We did

47,927 lab tests.

HOSPITAL PATIENT DAYS

1,940



SURGERIES

We have a general surgeon on staff and eight visiting specialty surgeons. Together they completed

surgeries.

The most common surgeries at MRH&C are in Orthopedics (such as joint scopes), ENT (such as ear tubes), Podiatry, Ophthalmology (such as cataracts), and General (such as gallbladder removal and appendectomies).



We employ

225 people.

Our annual payroll is nearly

We're the largest employer in the five counties we serve.

ECONOMIC IMPACT

Much of MRH&C's \$13.5 million payroll is spent locally supporting

in economic activity

and 119 additional jobs in our community.



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UPCOMING EVENTS & CLASSES



Healthcare Provider CPR Class

May 6, June 3, July 8 1 - 3 p.m. • MRH&C Education Center

Babysitter CPR Class

June 5 & 12

10 a.m. - 12 p.m. • MRH&C Education Center

Instructor CPR Class

June 17

9 a.m. - 12 p.m. • MRH&C Education Center



Heartsavers CPR & AED Class

May 13, June 10, July 15 1 - 4 p.m. • MRH&C Education Center Call 605-845-8163 to register.



Senior Yoga

Mondays and Thursdays 10:30 - 11:00 a.m.



Senior Strength & Balance for Life

Tuesdays and Fridays 10:30 - 11:15 a.m.

Classes are held at Mobridge Senior Citizen Center. Class times and schedule are subject to change.



MRH Foundation Golf Tournament

September 7 Oahe Hills Golf Course

Mission

The mission of Mobridge Regional Hospital & Clinics is to provide high-quality healthcare services in a compassionate and professional manner for people throughout the region.

Vision

Become one of America's finest rural healthcare providers.

Values

Integrity

Compassion

Collaboration

Excellence

www.mobridgehospital.org



www.facebook.com/MobridgeRegionalHospital

Mobridge Regional Hospital & Clinics does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, religion, color, national origin, gender, sexual orientation, age, military status, disability, genetic information, ability to pay, or on any other basis that would be in violation of any applicable federal, state, or local law. For a full nondiscrimination statement, visit: mobridgehospital.org/patients-and-visitors/pay-a-bill/non-discrimination-and-privacy-policy.