

# HEALTHBRIDGE

It's about life, it's about you



# **MRH Clinics Serve You Where You Live**

The mission of Mobridge Regional Hospital & Clinics isn't just to provide high-quality healthcare services in a compassionate and professional manner. It's to do so for people throughout the region.



MRH outpatient clinics offer your family essential primary healthcare close to home.

Shown here: West River Health Clinic, McLaughlin.

And that means bringing care to people where they live.

"Our geographical footprint has to encompass local care in the communities we serve," said John J. Ayoub, MRH&C Chief Executive Officer.

In addition to hospital care, Mobridge has four outpatient clinics throughout the region—Mobridge, Selby, Timber Lake, and McLaughlin. All four are busy, essential primary-care hubs in their respective communities.

"We have fantastic clinicians and support staff at our clinics," Ayoub said. "I'm so proud of them. They work hard, they represent us well, and they're delivering excellent care to people close to home. More than that, they forge close relationships and care for multiple generations of the same families."

# **CEO Update**



John Ayoub, CEO

### **Letter from John**

Mobridge Regional Hospital & Clinics (MRH&C) is proud to provide high-quality healthcare in a compassionate, professional manner for people throughout the region. We have such a wonderful staff of caring, competent individuals working in so many different capacities and locations. Whether it's out and about on our ambulances, at Prairie Sunset Village, or directly in people's homes through our home health and visiting nurse department, our team and services are top-notch. In this

newsletter, we highlight the phenomenal staff we have working in our four Rural Health Clinics. Located in Timber Lake, McLaughlin, Selby, and Mobridge, our clinics are designed to meet your needs for healthy living and healthcare services. Our primary care providers, their nurses, and our support team are laser focused on prevention, early detection, treatment, and follow-up. They provide what is needed to help you live your best life.

We also celebrate Diane Dady as she looks towards retirement and welcome our new Director of Pharmacy, Lee Cordell. Diane has been a dedicated member of the team and the standard-bearer for clinical competency in pharmacy services for decades; she is also one of the greatest human beings you will ever hope to meet. Lee has large shoes to fill, and we are excited to welcome him and his family to the community. We know he will do an excellent job for us moving forward.

Thank you for allowing us to serve you through the many different facets of care we are able to provide. If you currently look elsewhere for your healthcare needs, maybe it's time to reevaluate MRH&C. It's about life, it's about you!

John J. Ayoub, FACHE, Chief Executive Officer Mobridge Regional Hospital & Clinics



## **Best Wishes, Diane!**

In 1988, when Diane Dady started as a part-time pharmacist for Memorial Regional Hospital, the facility didn't yet use computers. She soon became Director of Pharmacy, and her department was the first to computerize.

And for 35 years, that's been Diane—leading, improving, making patient-care quality job #1. She's retiring at the end of 2022. Words can't express our gratitude for her unparalleled service and professionalism. We wish her all the best, which is what she's given to our community every day.

"The relationships I've developed at Mobridge have blessed me from my very first day," Diane said. "I've loved my time at MRH."

# Meet Our New Pharmacist WELCOME, LEE CORDELL, PHARM. D.!



As Diane Dady moves into retirement, we're excited to introduce you to our new Mobridge Regional Hospital and Clinics' pharmacist and Director of Pharmacy, Lee Cordell.

Cordell comes to us from White Drug Pharmacy, in Deadwood. "The fact that Mobridge is on the river was the first thing

to pique my interest," he said. "My family loves to be on the water, and the fishing is hard to beat. But after visiting a few times, it was honestly the people that brought us to Mobridge. Everyone my wife, daughter, and I interacted with was so friendly and helpful."

In addition to his pharmacy work, Cordell has also been a parttime inspector for the South Dakota State Board of Pharmacy, traveling across the western part of the state to ensure quality practices. "Inspecting pharmacies gives me an opportunity to stay on top of things such as sterile and hazardous compounding," he said. "And as the world of pharmacy is ever-changing, it helps me keep a heads up on anything coming down the pipeline in order to serve patients better."

Cordell realizes he has big shoes to fill. "Diane Dady's name is synonymous with the profession of pharmacy in South Dakota," he said. "She's done an amazing job. I'm looking forward to working with her during our transition and building upon everything she's created." Cordell is especially excited that the pharmacy facilities under construction in MRH&C's new wing will enable chemotherapy to be prepared and delivered on-site.

"This hits close to home for me as my brother is currently going through chemotherapy and has to travel several hours multiple times a week during treatment weeks," he said. "Being able to offer this locally in a community this size is amazing and speaks volumes about the organization that is willing to do everything it can to provide enhanced care to local residents."

All MRH&C facilities use the same electronic medical record system. Scheduling is also centralized. This makes care easy and convenient, no matter which facility, provider, or service a patient might need.

MRH also serves as a hub for all of the health system's laboratory work, imaging, and pharmacy services.

#### **Mobridge Medical Clinic**

Wellness and acute care; laboratory; imaging; pharmacy

**Hours:** Monday-Friday, 8 a.m.-5 p.m.; acute care Saturdays 8 a.m.-noon CT

Providers: 3 Family Practice OBs, 2 Internal Medicine Physicians, 2 General Surgeons, 8 Advanced Primary Care Providers (Nurse Practitioners and Physician Assistants)

**Phone:** 605-845-3692



Left to right: back row— Kari Fiedler, RN, Karen Fryhling, CNP, Dr. Robert Marciano, Dr. Matthew Schaffer; front row—Jessica Geditz, LPN, Alex Steiger, LPN

"We care for our community members from before birth to end of life," said Jodi Madison, a Registered Nurse and Clinic Operations Director overseeing all four clinics. "Here at the Mobridge clinic, we have 15 providers plus a number of visiting specialists, including orthopedics, cardiology, nephrology, obstetrics, and audiology." Consultations with additional specialists are available via telemedicine (see below).

#### Selby Medical Clinic, Selby

Wellness and acute care

**Hours:** Monday-Thursday, 8 a.m.-5 p.m. CT

**Providers:** Clint Perman, Certified Physician Assistant; Emily Boden, Medical Doctor (Wednesdays)

**Phone:** 605-649-9999



Left to right: Florence Karst, Andie Sandmeier, RN, and Clint Perman, PA-C

"It's a great blessing to have the opportunity to provide healthcare to our community. Our patients appreciate having a clinic in town and access to quality care without having to travel," said Perman.

#### West Dakota Health Center, Timber Lake

Wellness and acute care

**Hours:** Monday-Thursday, 8 a.m.-4:30 p.m. MT

Providers: Candida Goehring, Certified Nurse Practitioner; Josh Henderson, Doctor of Osteopathic Medicine (Tuesdays)

Phone: 605-865-3258



Left to right: Kris Lawien, Candida Goehring, CNP, and Rachael Goldade, LPN

"I enjoy being here, and it's a huge benefit to the community to be able to take care of their common needs close to home," Goehring said. "We have the staff and equipment to serve them."

### West River Health Clinic, McLaughlin

Wellness and acute care

**Hours:** Monday-Friday, 8 a.m.-4 p.m. MT

Providers: Jessie Norder, Certified Nurse Practitioner; Jerry Obritsch, Medical Doctor (one Monday per month); Matthew Schaffer, Doctor of Osteopathic Medicine (Thursdays)

Phone: 605-823-4253



Left to right: Jessie Norder, CNP, Brittny Keller, and Hannah Jones, LPN

"Our providers go above and beyond," said Jodi Madison, Clinic Operations Director. "And we have great staff. They get there rain or shine because they know that people need them."

#### **Telemedicine at Mobridge Medical Clinic**

Did you know we can arrange virtual appointments with specialists in outlying cities for you? You simply come to Mobridge Medical Clinic for your appointment, and we'll handle all the technology details. If you're under the care of a provider who's far away, ask if we can help make your healthcare more convenient.

Oncology
 Infectious Disease
 Endocrinology



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# **UPCOMING EVENTS & CLASSES**



#### **Healthcare Provider CPR Class**

November 7 and December 5 1 - 3 p.m. MRH&C Education Center

#### **Heartsavers CPR & AED Class**

October 17, November 14 and December 12 1 - 4 p.m. MRH&C Education Center

#### **Blood Drive**

November 8 • Noon - 6 p.m. Family Worship Center



#### **Senior Yoga**

Mondays and Thursdays 10:30 - 11:00 a.m.

#### **Senior Strength & Balance for Life**

Tuesdays and Fridays 10:30 - 11:00 a.m.

Classes are held at Mobridge Senior Citizen Center. Class times and schedule are subject to change.

### **Mission**

The mission of Mobridge Regional Hospital & Clinics is to provide high-quality healthcare services in a compassionate and professional manner for people throughout the region.

### **Vision**

Become one of America's finest rural healthcare providers.

## **Values**

Integrity

Compassion

Collaboration

**Excellence** 

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