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#### **UPCOMING EVENTS & CLASSES**



Healthcare Provider CPR Class September 12 and October 3 1 - 3 p.m. MRH&C New Education Center

Heartsavers CPR & AED Class September 19 and October 17 1 - 4 p.m. MRH&C New Education Center



Senior Yoga Mondays and Thursdays 10:30 - 11:00 a.m.

**Senior Strength & Balance for Life** Tuesdays and Fridays 10:30 - 11:00 a.m.

Classes are held at Mobridge Senior Citizen Center. Class times and schedule are subject to change.

Mobridge Regional Hospital & Clinics does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, religion, color, national origin, gender, sexual orientation, age, military status, disability, genetic information, ability to pay, or on any other basis that would be in violation of any applicable federal, state, or local law. For a full non-discrimination statement, visit: mobridgehospital.org/patients-and-visitors/pay-a-bill/non-discrimination-and-privacy-policy.

#### Mission:

The mission of Mobridge Regional Hospital & Clinics is to provide high-quality healthcare services in a compassionate and professional manner for people throughout the region.

#### **Vision:**

Become one of America's finest rural healthcare providers.

#### Values:

Integrity

Compassion

Collaboration

Excellence



# HEALTH BRIDGE It's about life, it's about you



## IT'S HAPPENING! New Construction Is Now Underway at Your Hospital

We're pleased to announce that Phase One of the construction project at Mobridge Regional Hospital & Clinics has begun.



Diggers are digging. Concrete footers and pads are being poured. And soon framing will begin.

All this activity is for Phase One, in which a new wing will be built north and northwest of the existing facility over the next year and a half. It will attach to the current building and, when it is finished, house all inpatient care, including 18 new private overnight patient rooms with an upgraded nurse call system and patient lift devices. The addition will also contain four modern birthing suites, an expanded pharmacy with more capabilities, and an infusion center that, together with the pharmacy upgrades, will allow for oncology patients to receive chemotherapy locally.

#### **Chemotherapy is Coming**

"On-site chemotherapy will be a game-changer for our community," said John J. Ayoub, MRH&C Chief Executive Officer. "Right now local residents have to drive at least 100 miles each way to receive chemo infusions—

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Lactation



#### Letter from John

In December 2017, Mobridge Regional Hospital & Clinics kicked off our master facilities planning with a retreat that included members of the Board of Trustees, Medical Staff, and Leadership Team. The following years were full of lots of hard work determining our priorities as well as maximizing our efficiencies, while supporting our phenomenal caregivers and medical providers. Creating a plan to pull it all together has involved rigorous financial analysis, careful healthcare needs analysis and

utilization predictions, public presentations and comment opportunities, and working with the USDA-RD as well as financiers, architects, engineers and general contractors.

Long story short, we have focused on our mission, vision and values while investing to ensure we can provide the best high-quality healthcare for our patients in the most supportive and efficient environment for our team members. The plan was put together methodically with input from a ton of very bright people. In this edition of our community newsletter, you will read firsthand from our compassionate and professional staff regarding some of the improvements that will be seen and the benefits that will be reaped by the project.

If you would like to keep tabs on our project, please feel free to visit our website at www.mobridgehospital.org. Pictures as well as narrative exposition will keep you apprised of our progress as we work to turn our vision into a reality. Thank you for supporting us through this journey and for trusting in our team to provide the care you and your family need when you need it right here in our community. As always, it's about life, it's about you!

John J. Ayoub, FACHE, Chief Executive Officer Mobridge Regional Hospital & Clinics

#### **Mobridge Regional Hospital & Clinics**

Mobridge Regional Hospital 1401 10th Avenue West Mobridge, SD 605-845-3692

Mobridge Medical Clinic 1309 10th Avenue West Mobridge, SD 605-845-3692

Prairie Sunset Village – Assisted Living and Senior Housing 1320 West Grand Crossing Mobridge, SD 605-845-8193

Selby Medical Clinic 4401 Main St Selby, SD 605-649-9999

West Dakota Health Center 906 Main Street Timber Lake, SD 605-865-3258 (MT)

West River Health Clinic 103 1st Avenue East McLaughlin, SD 605-823-4253 (MT)

sometimes multiple times a week or even daily. Imagine making that trip when you or your loved one aren't feeling well. Chemo is never fun, but being able to have it right here, close to home, will make a big difference."

Chief Nursing Officer Dena Hanson agrees. "Our current infusion area is five small curtained 'rooms' with chairs,"

Phase One

she said. "In the new infusion center, we'll have larger, actual rooms for infusions, and some will contain beds. The experience will be more private and comfortable, both for patients and their family members or friends who accompany them. And adding

chemotherapy infusions will be huge for Mobridge-area residents and families."

**Better Infrastructure is Coming** 

project will be improved heating, air conditioning, air handling, electrical, plumbing and other unseen but essential infrastructure.

"We're hoping for a lot less plumbing, HVAC and electrical issues," said Ritchie Davis, Environmental Services Director. "We'll have more shut-off valves for plumbing, new chillers, new air handlers and a new HVAC system. These improvements will make the facilities more comfortable and safer for everyone, and ease some of the maintenance burden on staff."

"We've been practicing 21st-century medicine in a 20thcentury building," Ayoub said. "While the building looks fine, all of the infrastructure is 63 years old. It's time for an update."

#### **Better Efficiency is Coming**

The extra space being created in the new wing will also open up space in the existing building, allowing for extensive renovation on the west side. Complementary areas that are now spread out all over the building will, in Phase Two, be made adjacent and better organized. The staff is looking forward to providing patients with more

"Right now, for example, surgery prep and recovery areas are on a different side of the building than the operating

room," Ayoub said. "And the CT scanner is far away from

"Med-surg, ICU, the ER, OB and nursing departments will all be more functional," Hanson said. "This will enhance workflows, increase patient satisfaction and keep everyone safe."

#### Other Departments Are **Looking Ahead**

All MRH&C staff are looking forward to the improvements underway. In future phases of the construction and renovation project, a new ER will be built on the west side of the existing building, and a new surgical services/OR\* area will be added in what is now the courtyard between the current nursing floor and obstetrics unit. The kitchen, dining and waiting areas will also receive major upgrades as well as relocation to a centralized area.

"My staff is excited that they'll have an office next to the ER where they

can do all the necessary computer work while remaining just a few feet away to help patients in the ER," said Stephanie Dame, EMS Director.

"The new surgical services area will give us a bigger, state-of-the-art OR to house all our state-of-the-art laparoscopic monitors and equipment," said Robyn Olson, OR Supervisor. "We already do laparoscopic surgery very well, but we'll be able to bring in even better equipment that will take us through the next 15 years, and this in turn will interest more surgeons in practicing here. We've already ordered the new booms and lights for the laparoscopic suite. We did it well in advance because of all the supplychain problems. There's not going to be any hold-ups."

"The new cafeteria will have a raised ceiling, skylights and wifi," Ayoub said. "And it will be more centrally located, so visitors will feel comfortable spending time there as they wait or visit their loved ones."

"The kitchen and dining area is part of the original building," said Lois Greger, Director of Dietary Services. "The new facilities will have new and larger ovens, coolers, warmers and a steamer, which our main cook, Marvin, is so excited about."

- Nursing and Staff Areas New Patient Wing Existing Facility Starting with Phase One, another benefit of the renovation

Patient Rooms

### **MRH&C Construction Project Phases**





New patient wing being constructed





**ER and Surgical** Services areas will be renovated



**Phase** 



Imaging Suite renovation; cafeteria, chapel, conference space, reconfiguration of existing spaces for better workflow





Expansion of Clinic, Specialty Clinic, and more

<sup>\*</sup>Operating Room (OR)